



**SERVE TEAM  
PLAYBOOK**

**Teams Ministry**

**WE'RE SO GLAD YOU'RE TAKING A NEXT STEP IN SERVING! JOINING A TEAM IS ONE OF THE BEST WAYS TO TANGIBLY WALK OUT WHAT IT MEANS TO BE A FAMILY ON MISSION. THROUGH SERVING THE FAMILY AND OUR CITY, TOGETHER, WE BECOME A MOVEMENT OF HOPE.  
IT'S TIME TO DISCOVER THE BEST TEAM FOR YOU!**

**WE ARE CREATED TO SERVE**

**FOR WE ARE GOD'S HANDIWORK, CREATED IN  
CHRIST JESUS TO DO GOOD WORKS, WHICH  
GOD PREPARED IN ADVANCE FOR US TO DO.**

**EPHESIANS 2:10**

# WHO WE ARE



## VISION

We are a movement of hope for the city and beyond

## STRATEGY

Raising up generations of hope carriers by helping them take the next step on their journey with Jesus

## TEAMS

We build teams that serve the family and the city

# VALUES

## YOU ARE A CULTURE CARRIER

### 1. WE ARE JESUS-FOCUSED, SPIRIT-FILLED, LIFE-GIVING

Jesus-focused: We're more focused on what Jesus has done for us than what we have to do for Him.

Spirit-filled: We walk in the character and power of Jesus.

Life-giving: We're on mission to receive and release the life of Jesus wherever we go.

### 2. WE ARE QUICK TO REPENT

We want to think like God.

### 3. WE PURSUE UNITY WITH EVERYTHING WE HAVE

Our anointing is found in our unity.

### 4. WE ARE A FAMILY ON MISSION

We are beloved sons and daughters releasing our Father's kingdom.

### 5. WE DO EVERYTHING WITH ALL OUR HEART

Jesus is worthy of our all.

### 6. WE ARE PASSIONATE ABOUT THE PRESENCE OF GOD

We are a worshipping church.

### 7. WE LIVE WITH A SPIRIT OF GRATITUDE

Gratitude is the normal response to receiving God's grace.

### 8. WE WILL DO WHATEVER IT TAKES TO REACH THE LOST AND DEVELOP LEADERS

We're focused on the mission, not ourselves.

### 9. WE HAVE A RESPONSIBILITY TO GIVE WHAT WE HAVE RECEIVED

We owe the world what God has done for us.

### 10. WE BELIEVE THERE IS ALWAYS MORE

There's no end to God's kingdom.

# EVERY TEAM HAS A WIN



## WELCOME TEAM

ENGAGE AND SERVE

### PARKING GUIDE

- Intentionally welcome people with passion and kindness
- Make sure it's safe and easy for people to walk to and from their cars

### GREETER

- Intentionally welcome people with passion and kindness
- Open the door for all people entering or exiting the building

### USHER

- Intentionally welcome people with passion and kindness
- Help people find seats while balancing the room
- Distribute resources when needed



## OPERATIONS TEAM

MAINTAIN AN EXCELLENT EXPERIENCE

### SAFETY

- Be aware of surroundings and people
- Assess and respond to potential risks
- Respond to medical needs

### TECH

- Set up/close down equipment
- Respond to any technical support needs
- Complete a count and report engagement

### FACILITIES

- Ensure building readiness
- Respond to any facilities needs

### CHECK-IN

- Create a positive check-in experience
- Set up/close down software
- Run check-in



## HOST TEAM

CONNECT WITH PEOPLE

### ATRIUM HOST

- Actively engage people
- Know what next steps are available for people
- Connect people through registration, next steps, and prayer

### CAFÉ HOST

- Value people through serving them
- Actively create a welcoming and friendly atmosphere
- Ensure a clean and organized café and atrium environment

# FAITHFULNESS MATTERS AND COMMITMENT COUNTS

## THREE STEPS TO RUN YOUR PLAY

1. BE RESPONSIVE IN COMMUNICATION
2. ENGAGE IN TEAM HUDDLES
3. ENGAGE IN THE WEEKEND EXPERIENCE

# THREE STEPS TO RUN YOUR PLAY



## 1. BE RESPONSIVE IN COMMUNICATION

Each month, you'll receive invitations to serve for that month's weekends through MyValleyCreek. We ask that you respond to serving invitations right away, accepting for at least two weekends and declining any others. We also ask that you engage in the team GroupMe that you'll be added to.

## 2. ENGAGE TEAM HUDDLES

40 minutes prior to service, we'll huddle as a team. This is where we grow in relationship and prepare to serve. Your leader will pull you together to focus on a specific value each month. This is where you get to activate your faith; it's where you get to know and be known as a team. Arrive on time – you don't want to miss this!

## 3. ENGAGE IN THE WEEKEND EXPERIENCE

Your team is such an important part of our weekend experience, and we know God wants to do amazing things in you and through you each weekend. Whether you're serving or attending a service, God wants to meet with you as you engage.



# PLAYING IT SAFE

## **CHECK-IN AND PERSONAL BELONGINGS**

All teams will check in and store their personal belongings in a designated storage space prior to huddling with their leader.

## **SAFETY AND SECURITY**

As a team we work together to keep our campus safe. Report any safety/security concerns to your team leader or via radio to our Operations Team.

## **MEDICAL EMERGENCIES**

We have an on-site medical team; report any medical issues to your team leader or via radio to our Operations Team.

## **CONTACT REQUESTS**

As a serve team member, you may be asked for Valley Creek Staff contact info. To honor both our staff and those we serve, you may take their info and pass it along or direct them to contact us at [info@valleycreek.org](mailto:info@valleycreek.org).

**TEAM INFO**

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**FIRST SERVE DATE**

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**TEAM LEADER**

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**LEADER CONTACT**

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**ARRIVAL TIME**

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**TEAM HUDDLE LOCATION**

**THOSE WHO REFRESH OTHERS WILL  
THEMSELVES BE REFRESHED.**

**PROVERBS 11:25**