

SERVE THE CITY



LEAD APP OVERVIEW & FAQs

OVERVIEW

1. What is the Lead App?

The Lead App is a digital tool all serve the city leaders will use to access their monthly roster, connect with their team, record team attendance, and provide debrief notes.

2. What are the benefits of the Lead App for Serve the City Leaders?

Using this app allows you to: see who has registered for your team live time, provides all phone numbers digitally, and eliminates paper rosters as well as our debrief form.

4. What are the overall benefits of the Lead App?

Implementing the use of the Lead App for digital team rosters and attendance helps us align our processes to match what we do in other ministries which allows us to be more efficient behind the scenes so it's easy for leaders and our Teams Directors to engage with and disciple people.

5. How do I use the Lead App?

Use this link to access a step-by-step guide on how to navigate everything you need in the Lead App.

FAQs

1. Now that I have access to my roster can I make changes if someone wants to be added to my team or cancel their registration?

The short answer is “no.” Because we have limited space for all projects and a streamlined registration process everyone needs to register using the form on the website and also cancel using the cancellation link. If someone reaches out to you personally you can lead them to take either of those next steps.

2. Once registration launches and people are added to my roster, can it change?

The short answer is “yes.” Because registration and cancellations are ongoing for the two weeks leading up to Serve the City you may see changes to your roster. We have a team behind-the-scenes diligently ensuring you have the most live-time roster possible.

Using this app allows you to: see who has registered for your team live time, provides all phone numbers digitally, and eliminates paper rosters as well as our debrief form.

4. Do I still need to register for Serve the City?

Yes. Every month we’ll ask you to register the day we launch. This is simply for you to preview and test out the form before you start sending people to it.

5. Do I still need to register my family for Serve the City?

Yes. If your family members are planning to serve please ensure they go through the registration process.